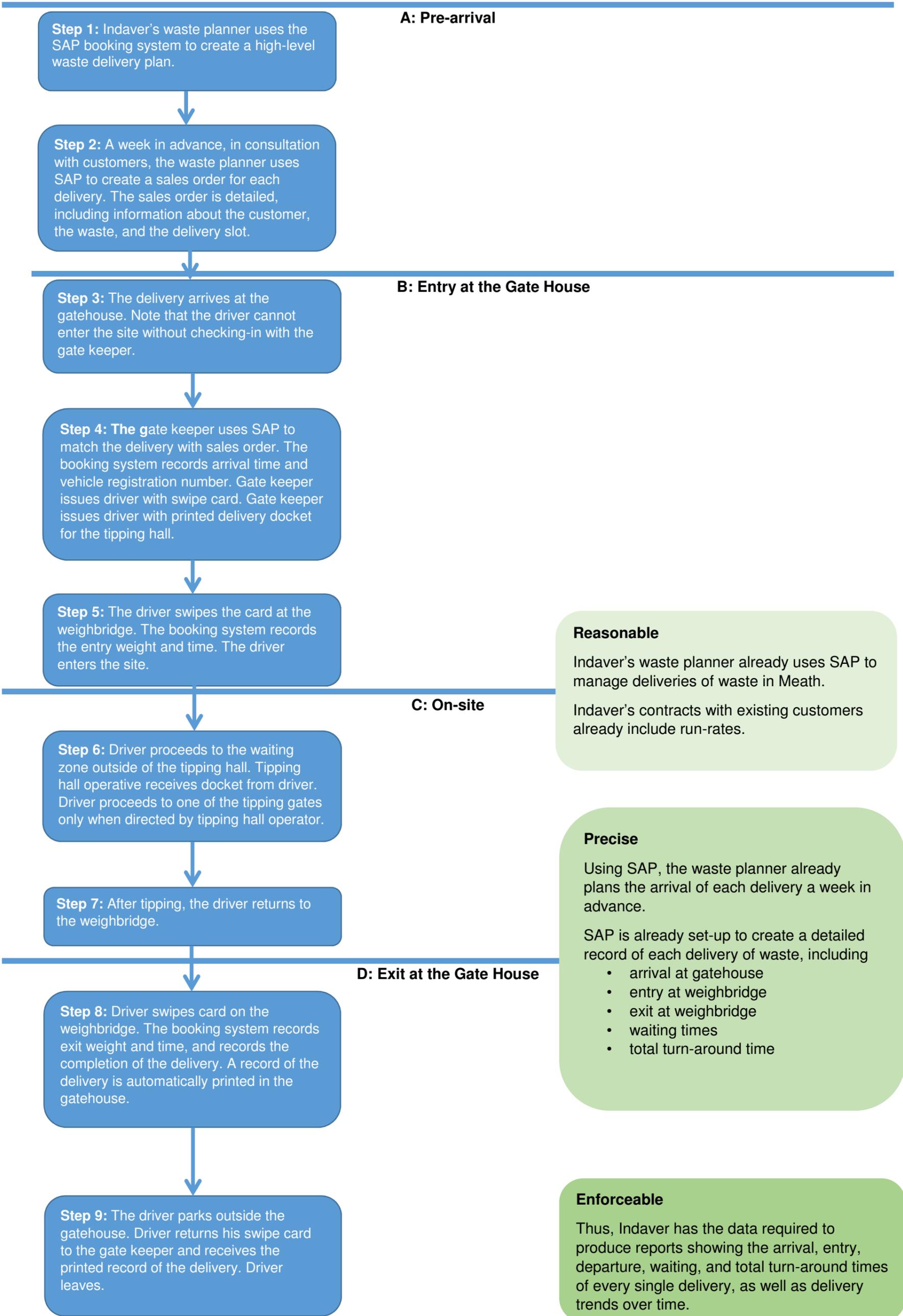


Appendix 7.3

HGV Booking System Step-by-Step Process Flowchart

Ringaskiddy Resource Recovery Centre: Step-by-Step Process for Arranging Waste Delivery and Moving Waste Deliveries Through the Site



Reasonable

Indaver's waste planner already uses SAP to manage deliveries of waste in Meath.

Indaver's contracts with existing customers already include run-rates.

Precise

Using SAP, the waste planner already plans the arrival of each delivery a week in advance.

SAP is already set-up to create a detailed record of each delivery of waste, including

- arrival at gatehouse
- entry at weighbridge
- exit at weighbridge
- waiting times
- total turn-around time

Enforceable

Thus, Indaver has the data required to produce reports showing the arrival, entry, departure, waiting, and total turn-around times of every single delivery, as well as delivery trends over time.